



Oscar Bears' Day Care

Lieu session policy

This document has been developed to explain the processes involved in booking and utilising lieu sessions.

Oscar Bears believes that we are unique in offering the facility to book into additional sessions at no additional cost when you have been unable to attend due to holiday.

We will always try our upmost to honor this promise however we ask for parents understanding that your requests may not always be able to be honored due to staffing or space restrictions.

Lieu sessions relating to holiday

Lieu sessions relating to holiday must be booked and used within 6 weeks of the child holiday taking place.

Lieu sessions are offered when a family informs the nursery in writing of any intended holiday one full calendar month in advance.

Lieu sessions may be booked in addition to your regular sessions and do not represent any monetary value.

Lieu sessions are not offered for part sessions.

Lieu sessions are offered at the management discretion.

Lieu sessions are not transferable between different children of the same family.

Lieu sessions will only be offered to families whose accounts are not in arrears.

Unfortunately, if the session is not convenient no further sessions will be offered.

Management will only endeavor to book lieu sessions after care for the children who attend the session regularly and the children who wish to book into the session as a paid extra session have been accommodated.

Lieu sessions will not be offered if Oscar Bears requires to employ additional staff to accommodate any lieu sessions. If this is the case and there is capacity within the nursery you will be required to pay for the session as an extra session. This will be communicated to you at the time of booking.

Lieu sessions only relate to your regular booking time. If you require any early drop off or late pick up additional fees must be paid.

Oscar Bears reserve the right to withdraw the privilege of lieu sessions at any time.

Written by: Laura Preston

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